

અગત્યનું

ક્રમાંક - ૫૨૫/૧૩૨૦૧૫/૧૪૫૩/મ.૩

કૃષિ અને સહકાર વિભાગ

સચિવાલય, ગાંધીનગર

ફોન નં. ૦૭૯-૨૩૨ ૫૦૮૪૯

E-Mail:- so-m3-agri@gujarat.gov.in

તા.૧૬/૦૬/૨૦૧૫

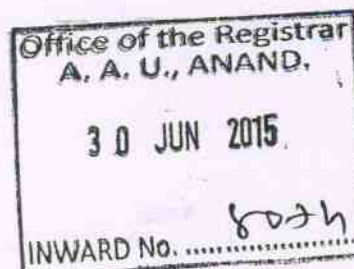
પ્રતિ,

- સર્વે અધિકારીશ્રીઓ, કૃષિ અને સહકાર વિભાગ, સચિવાલય, ગાંધીનગર
- સહકાર કમિશ્નર અને રજિસ્ટ્રારશ્રી, સહકારી મંડળીઓ, ડૉ. જીવરાજ મહેતા ભવન, ગાંધીનગર
- મત્સ્યોદ્યોગ કમિશ્નરશ્રી, ડૉ. જીવરાજ મહેતા ભવન, ગાંધીનગર
- ખેતી નિયામકશ્રી, કૃષિભવન, સેક્ટર ૧૦, ગાંધીનગર
- પશુપાલન નિયામકશ્રી, કૃષિભવન, સેક્ટર ૧૦, ગાંધીનગર
- બાગાયત નિયામકશ્રી, કૃષિભવન, સેક્ટર ૧૦, ગાંધીનગર
- ખાંડ નિયામકશ્રી, ડૉ. જીવરાજ મહેતા ભવન, ગાંધીનગર
- નિયામકશ્રી, ખેતબજાર અને ગ્રામ્ય અર્થતંત્ર, ડૉ. જીવરાજ મહેતા ભવન, ગાંધીનગર
- મેનેજીંગ ડિરેક્ટરશ્રી, ગુજ. રાજ્ય જમીન વિકાસ નિગમ, બલરામ ભવન, સેક્ટર ૧૦- a, ગાંધીનગર
- મેનેજીંગ ડિરેક્ટરશ્રી, ગુજ. બીજ નિગમ, સેક્ટર ૧૦- a, ગાંધીનગર
- મેનેજીંગ ડિરેક્ટરશ્રી, ગુજ. બીજ પ્રમાણન એજન્સી, અમદાવાદ
- મેનેજીંગ ડિરેક્ટરશ્રી, ગુજ. એગ્રી ઈન્ડસ્ટ્રીઝ, ગાંધીનગર
- મેનેજીંગ ડિરેક્ટરશ્રી, ગુજ. વેર હાઉસિંગ કોર્પોરેશન, અમદાવાદ
- મેનેજીંગ ડિરેક્ટરશ્રી, ગુજ. ઘેટાં અને ઊન વિકાસ નિગમ લિ. ઉદ્યોગ ભવન, ગાંધીનગર
- મેનેજીંગ ડિરેક્ટરશ્રી, ગુજ. કૃષિ બજાર બોર્ડ, ડૉ. જીવરાજ મહેતા ભવન, ગાંધીનગર
- ✓ કુલસચિવશ્રી, આણંદ/નવસારી/જૂનાગઢ/દાંતીવાડા કૃષિ યુનિવર્સિટી / કામઘેનૂ યુનિવર્સિટી
- સભ્ય સચિવ સહ સંયુક્ત પશુપાલન નિયામકશ્રી, ગૌસેવા અને ગૌચર વિકાસ બોર્ડ, ગાંધીનગર
- રજિસ્ટ્રારશ્રી, ગુજરાત રાજ્ય સહકારી ટ્રીબ્યુનલ, અમદાવાદ
- મુખ્ય કાર્યપાલક અધિકારીશ્રી, નિરીક્ષણ અને અન્વેષણ સમિતિ, અમદાવાદ
- સેક્શન અધિકારીશ્રી, સર્વે શાખાઓ, કૃષિ અને સહકાર વિભાગ, સચિવાલય, ગાંધીનગર

વિષય :- માન. સંસદસભ્યશ્રીઓ / ધારાસભ્યશ્રીઓ અને વહીવટીતંત્ર વચ્ચેના સરકારી કામકાજ /
પત્ર વ્યવહાર બાબત Official Dealings

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જીવરાજ



PTO

શ્રીમાન,

ઉપરોક્ત વિષય પરત્વેના નાયબ સચિવશ્રી(વસુતાપ્ર), સામાન્ય વહીવટ વિભાગનો તા.૨૭/૦૫/૨૦૧૫ના પત્રકમાંક - વહસ/૧૦૨૦૧૨/૬૦૧/૨૮/વસુતાપ્ર-૨ ની નકલ સઘળા બિડાણ સહિત મોકલી આપતાં આજ્ઞાનુસાર જણાવવાનું કે ઉપરોક્ત પત્રોમાં આપવામાં આવેલ સુચનાઓનું ચુસ્તપણે પાલન કરવા અને આ સુચનાઓ આપના તાબાની તમામ જિલ્લા/તાલુકા કક્ષાની કચેરીઓના અધિકારીઓ/કર્મચારીઓના ધ્યાન પર પણ લાવવા તથા ભારત સરકારશ્રીના પત્રમાં દર્શાવેલી સુચનાઓનું ચુસ્તપણે પાલન થાય છે કે કેમ? તેની સમયાંતરે સમીક્ષા કરવા વિનંતિ છે.

આપની વિશ્વાસુ



ઉપસચિવ

કૃષિ અને સહકાર વિભાગ

બિડાણ - ઉપર મુજબ

આણંદ કૃષિ યુનિવર્સિટી
આણંદ

નકલ સવિનય રવાના જાણ તથા અમલ થવા સારું.

૧. આ યુનિવર્સિટીના તમામ અધિકારીશ્રીઓ.
૨. તમામ આચાર્ય/ડીન્સશ્રી
૩. તમામ યુનિટ / સબ યુનિટ કચેરીઓ તરફ.

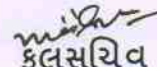
૨/- જાણ તથા ઉક્ત સૂચનાઓ દરેક અધિકારી/કર્મચારીના ધ્યાને લાવવા સારું.

જા.નં.આકૃયુ/રજિ/સંકલન/૮૫૨૦ /૨૦૧૫

તા. ૩/૦૬/૨૦૧૫

નકલ રવાના:

૧. માન.કુલપતિશ્રીના રહસ્ય સચિવશ્રી તરફ.
૨. કુલસચિવશ્રીના અંગત મદદનીશ તરફ.
૩. આ કચેરીની તમામ શાખાઓ તરફ.


કુલસચિવ

સામાન્ય વહીવટ વિભાગ,

સચિવાલય, ગાંધીનગર.

તા. ૨૭/૦૫/૨૦૧૫

પ્રતિ.

અધિક મુખ્ય સચિવશ્રી/અગ્ર સચિવશ્રી/સચિવશ્રી,

દક્ષિણ ગુજરાત મહાનગર પાલિકા

સચિવાલય, ગાંધીનગર.

વિષય:- માન.સંસદસભ્યશ્રીઓ/ધારાસભ્યશ્રીઓ અને વહીવટી તંત્ર

વચ્ચેના સરકારી કામકાજ/પત્ર વ્યવહાર બાબત- Official Dealings

શ્રીમાન,

ઉપર્યુક્ત વિષય પરત્વે ભારત સરકારના તા.૧૯/૧૧/૧૪ ના પત્ર ક્રમાંક: 11013/2/2012-Estt.(A) ની નકલ તેના સધના બિડાણની નકલ સહ આ સાથે મોકલેલ છે.

૨. સદરહુ બાબતે જણાવવાનું કે, માન.સંસદસભ્યશ્રીઓ ધ્વારા ભારત સરકારના કર્મચારી ગણ અને તાલીમ વિભાગના ધ્યાન પર સીધી રીતે અથવા લોકસભા / રાજ્યસભા સચિવાલય મારફત લાવવામાં આવેલ છે કે જિલ્લા અધિકારી/કર્મચારીઓ ધ્વારા તેમના પ્રત્યે યોગ્ય માન અને વિવેક દર્શાવવામાં આવતા નથી. તે સંદર્ભે ભારત સરકાર ધ્વારા હસ્ત્ય કરવામાં આવેલ તા.૦૧/૧૨/૧૧ ના ઓફિસ મેમોરેન્ડમ ક્રમાંક: 11013/4/2011-Estt.(A) નકલ અત્રે મોકલાવી ભારત સરકાર ધ્વારા વહીવટી તંત્ર અને માન.સંસદસભ્યશ્રીઓ તથા માન.ધારાસભ્યશ્રીઓ વચ્ચેના પત્ર વ્યવહાર (Official Dealings) ની બાબતની સૂચનાઓ દરેક સરકારી અધિકારી/કર્મચારીના ધ્યાને લાવવા તથા માન.સંસદસભ્યશ્રીઓ/ધારાસભ્યશ્રીઓને યોગ્ય અને પૂરતા માન તથા વિવેક મળી રહે તે જોવા વિનંતી કરવામાં આવેલ છે.

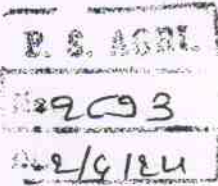
૩. - ભારત સરકારની ઉપરોક્ત સૂચનાઓ અને માર્ગદર્શિકાઓ દરેક સંબંધકર્તાઓના ધ્યાને લાવવા અને આ સૂચનાઓનો અમલ થાય તે માટે સમયાંતરે તેની સમીક્ષા કરવા આજ્ઞાનુસાર વિનંતી છે.

આપનો વિશ્વસુ,

(આઇ.એમ.કુરશી),

નાયબ સચિવ.

બિડાણ:- ઉપર મુજબ.



મુખ્ય
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F.No. 11013/2/2012-Estt.A
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Personnel & Training
Establishment Division

North Block, New Delhi
Dated November 19th, 2014

Subject: Official dealings between the Administration and Members of Parliament and State legislatures – Observance of proper procedure.

The Members of Parliament and State Legislatures as the accredited representatives of the people occupy a very important place in our democratic set-up. In connection with their duties, they often find it necessary to seek information from the Ministries/ Departments of the Government of India or the state Governments, or make suggestions for their consideration or ask for interviews with the officers.

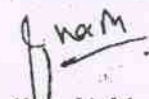
2. The guidelines concerning official dealings between Administration and Members of Parliament and State Legislatures have been issued by the Ministry of Personnel, Public Grievances and Pensions and reiterated from time to time. The provisions of the Central Secretariat Manual of Office Procedure regarding prompt disposal of communications from MPs have also been reiterated from time to time. However, keeping in view the instances of occasional non-observance of the above guidelines, a need was felt by the Committee of Privileges of the Lok Sabha for consolidating and reiterating the existing instructions. Accordingly, revised comprehensive guidelines were issued by this Department vide Office Memorandum No. 11013/4/2011-Estt.(A) dated 1st December 2011 (copy enclosed). A copy of former Secretary (P)'s D.O. No. 11013/4/2011-Estt.(A) dated 9th October, 2012 reiterating the said instructions is also enclosed for ready reference.

3. The Committee on Violation of Protocol Norms and Contemptuous Behaviour of Government Officers with Members of Lok Sabha in Paragraph 63 of its First Report tabled in the Lok Sabha on 06.02.2014 has recommended that this Department may sensitise all civil servants and officials in various Ministries and Departments particularly under them for strict compliance of the instructions relating to official dealings issued in this regard between the Administration and the Members of Parliament.

4. The Committee on Violation of Protocol Norms and Contemptuous Behaviour of Government Officers with Members of Lok Sabha at its first sitting held on 28 October, 2014, also felt that the consolidated instructions/ guidelines issued by the Department of Personnel & Training (DoPT) on 1 December, 2011 on Official Dealing between Administration and Members of Parliament need to be again circulated to all concerned Executive Functionaries.

5. All Ministries/ Departments are requested to ensure that the above basic principles and instructions are followed by all officials concerned, both in letter in spirit. Violation of the guidelines laid down on this subject will be viewed seriously.

6. Chief Secretaries of all States/ UTs are requested to circulate these instructions to all State Government officials at the State/ Division and District levels and to periodically review implementation.


(J. Vaidyanathan)
Director (Establishment)

To

1. All Ministries / Departments (as per standard list)
2. Chief Secretaries of all States / UTs (as per standard list)

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No. 11013/4/2011-Estt. (A)
Government of India
Ministry of Personnel, Public Grievances and Pensions
(Department of Personnel and Training)

North Block, New Delhi.
01st December, 2011

OFFICE MEMORANDUM

Subject: Official dealings between the Administration and Members of Parliament and State Legislatures - Observance of proper procedure.

The Members of Parliament and State Legislatures as the accredited representatives of the people occupy a very important place in our democratic set-up. In connection with their duties, they often find it necessary to seek information from the Ministries/Departments of the Government of India or the State Governments, or make suggestions for their consideration or ask for interviews with the officers. Certain well-recognized principles and conventions to govern the relations between the Members of Parliament/ State Legislatures and Government servants have already been established.

2. Reference is invited to the guidelines concerning the official dealings between Administration and Members of Parliament and State Legislatures which were issued by the Cabinet Secretariat (Department of Personnel and Administrative Reforms, in the O.M. No 25/19/64-Estt. (A) dated 08.11.1974). The importance of adherence to these guidelines was reiterated in the Department of Personnel and Training's O.M. No. 11013/6/2005-Estt. (A) dated 17.08.2007. The provisions of the Central Secretariat Manual of Office Procedure regarding prompt disposal of communications from MPs have also been reiterated by the Department of Administrative Reforms and Public Grievances. The Minister of State for Personnel, Public Grievances and Pensions has also written to all Ministers in this regard vide D.O letter dated 5th May, 2011, requesting that a mechanism may be set up to periodically monitor progress in disposal of references received from Members of Parliament.

3. Some instances of non-adherence to the existing guidelines have been brought to Government's attention by Members of Parliament and a need has been felt for again sensitizing all administrative authorities concerned.

4. The Central Secretariat Manual of Office Procedure provides following instructions for prompt disposal of letters from Members of Parliament:-

Correspondence with Members of Parliament -

- (1) Communications received from a Member of Parliament should be attended to promptly.
- (2) Where a communication is addressed to a Minister or a Secretary to the Government, it should, as far as practicable, be replied to by

the Minister or the Secretary himself as the case may be. Where it is not practicable for the Minister to reply, a reply should normally be issued under the signature of an officer of the rank of Secretary to the Government.

- (3) Where a communication is addressed to the head of an attached or subordinate office, Public Sector Undertakings, Financial Institutions (including nationalized banks) Division/Branch in charge in a Ministry/Department/Organization, it should be replied to by the addressee himself. In such cases, care may be taken to ensure that wherever policy issues are involved, approval of the competent authority is obtained before a reply is sent. It should, however, be ensured that the minimum level at which such replies are sent to Member of Parliament is that of Under Secretary and that also in a polite letter form only.
- (4) Information sought by a Member of Parliament should be supplied unless it is of such a nature that it would have been denied to him, if similar information had been sought in Parliament.
- (5) While corresponding with Members of Parliament, it should be ensured that the letter is legible. Pre-printed or cyclostyled replies should be scrupulously avoided.
- (6) In case a reference from an ex-member of Parliament is addressed to a Minister or Secretary, reply to such reference may be sent by the concerned Divisional Head after obtaining approval of the Secretary of Ministry/Department.

In case the reference is addressed to a lower level officer, reply to such reference could be sent by the officer on his own in non-policy cases and after obtaining approval of the higher authorities in policy cases. Here also, it may be ensured that the minimum level at which a reply is sent is that of an Under Secretary and that too in a polite letter form only.

Prompt response to letters received -

- (1) Each communication received from the Member of Parliament, a member of the public, a recognized association or a public body will be acknowledged within 15 days, followed by a reply within the next 15 days of acknowledgement sent.
- (2) Where a delay is anticipated in sending a final reply, or where the information has to be obtained from another Ministry or another office, an interim reply may be sent within a month (from the date of receipt of the communication) indicating the possible date by which a final reply can be given.
- (3) If any such communication is wrongly addressed to a department, it should be transferred promptly (within a week) to the appropriate department under intimation to the party concerned.

5. The aforesaid guidelines also cover Official dealings between Administration and Members of Parliament/State Legislatures. In this context, attention is also invited to Rule 3(2A) of All India Service (Conduct)

Rule, 1968 and Rule 3-A of Central Civil Service (Conduct) Rules, 1964 which provide as follows:-

Every member of the service shall in the discharge of his duties act in a courteous manner and shall not adopt dilatory tactics in his dealings with the public or otherwise.

The existing instructions are hereby appropriately strengthened to emphasize the basic principles to be borne in mind by the Government servants while interacting with the Members of Parliament and State Legislatures. These are as follows :-

(i) Government servants should show courtesy and consideration to Members of Parliament and State Legislatures;

(ii) while the Government servants should consider carefully or listen patiently to what the Members of Parliament and of the State Legislatures may have to say, the Government servant should always act according to his own best judgment and as per the rules;

(iii) Any deviation from an appointment made with a Member of Parliament/State Legislature must be promptly explained to him to avoid any possible inconvenience. Fresh appointment should be fixed in consultation with him;

(iv) An officer should be meticulously correct and courteous and rise to receive and see off a Member of Parliament/State Legislature visiting him. Arrangements may be made to receive the Members of Parliament when, after taking prior appointment, they visit the officer of the Government of India, State Government or local Government. Arrangements may also be made to permit entry of vehicles of the Members to these Offices subject to security requirements/restrictions;

(v) Members of Parliament of the area should invariably be invited to public functions organized by a Government office. Proper and comfortable seating arrangements at public functions and proper order of seating on the dais should be made for Members keeping in view the fact that they appear above officers of the rank of Secretaries to Government of India in the Warrant of Precedence; The invitation cards and media events, if organized for the function held in the constituency, may include the names of the Members of that constituency who have confirmed participation in these functions.

It is clarified that if a constituency of any Member of Parliament is spread over more than one District, the M.P should invariably be invited to all the functions held in any of the Districts which are part of his/her constituency;

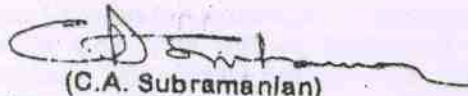
(vi) Where any meeting convened by the Government is to be attended by Members of Parliament, special care should be taken to see that notice is given to them in good time regarding the date, time, venue etc. of the meeting. It should also be ensured that there is no slip in any

matter of detail, however minor it may be. It should especially be ensured that:-

- (a) Intimations regarding public meetings/functions are sent through speedier communication devices to the M.Ps, so that they reach them well in time, and
- (b) that receipt of intimation by the M.P is confirmed by the officer/official concerned;
- (vii) Letters from Members of Parliament and Members of State Legislatures must be promptly acknowledged, and a reply sent at an appropriate level expeditiously as per the relevant provisions of the Central Secretariat Manual of Office Procedure;
- (viii) Information or statistics relating to matters of local importance must be furnished to the MPs and MLAs when asked for. The information so supplied should be specific and answer the points raised. A soft copy of the information should also be sent to the Member via e-mail;
- (ix) If the information sought by a Member of Parliament cannot be given and is to be refused, instructions from a higher authority should be taken and the reasons for not furnishing the information should be given in the reply;
- (x) Wherever any letter from a Member of Parliament is in English and the reply is required to be given in Hindi in terms of the Official Languages Act, 1963 and the rules framed there under, an English translation should also be sent along with the reply for the convenience of such Members of Parliament from non Hindi speaking areas;
- (xi) References from the Committees of Parliament must be attended to promptly;
- (xii) The officers should not ignore telephonic messages left for them by the Members of Parliament/State Legislatures in their absence and should try to contact at the earliest the Member of Parliament/State Legislature concerned. These instructions also include SMS and e-mails received on official mobile telephones which also should be replied to promptly and on priority;
- (xiii) All Ministries/Departments may ensure that the powers of Members of Parliament/State Legislatures as Chairpersons/ Members of committees under various Centrally Sponsored/Central Sector government schemes are clearly and adequately defined; and
- (xiv) A Government servant should not approach MPs/MLAs for sponsoring his individual case as bringing or attempting to bring political or non-official or other outside influence is prohibited under the conduct Rules e.g. Rule 18 of the All India Service (Conduct) Rules, 1968 and Rule 20 of the Central Civil Services (Conduct) Rules.

6. All Ministries/Departments are requested to ensure that the above basic principles and instructions are followed by all officials concerned, both in letter and spirit. Violation of the guidelines laid down on this subject will be viewed seriously.

7. Any violation of relevant Conduct Rules in this regard, which violation is established after due enquiry will render the Government servant concerned liable for appropriate punishment as per Rule.



(C.A. Subramanian)

Joint Secretary to the Government of India

To

All the Ministries/Departments of Government of India

Copy to:-

1. Presidents Secretariat/ Vice Presidents Secretariat.
2. PMO/Cabinet Secretariat.
3. Comptroller and Auditor General of India.
4. UPSC/SSC/LBSNAA/ISTM/CVC/CIC.
5. Lok Sabha Secretariat/ Rajya Sabha Secretariat.
6. All Officers/Sections in Ministry of Personnel, PG & Pension.
7. NIC, DOPT-please upload this OM on this Department's website.

Copy also to:

Chief Secretaries of all States / UTs with a request to circulate these instructions to all State Government officials at the State/Division and District levels and to periodically review implementation.



(C.A. Subramanian)

Joint Secretary to the Government of India

P.K. Misra

सचिव

Secretary

Tele : 23094848

23092056

Fax : 23094500



D.O.No.11013/4/2011-Estt.A

भारत सरकार

कार्मिक और प्रशिक्षण विभाग
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय
नोर्थ ब्लॉक, नई दिल्ली - 110001

GOVERNMENT OF INDIA
DEPARTMENT OF PERSONNEL & TRAINING
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES
AND PENSIONS

NORTH BLOCK, NEW DELHI - 110001

Website : <http://persmin.gov.in>
9th October, 2012

Dear Chief Secretary,

You would be aware that guidelines concerning official dealings between Administration and Members of Parliament and State Legislatures have been issued by the Ministry of Personnel, Public Grievances and Pensions. However, keeping in view certain instances of occasional non-observance of the above guidelines, the Committee of Privileges of the Lok Sabha recommended consolidation and reiteration of the existing instructions so that all concerned are aware of the same. Accordingly, revised comprehensive guidelines have been issued by this Department vide Office Memorandum No.11013/4/2011-Estt.A dated 1st December, 2011. Copy of this O.M. was also forwarded to the Chief Secretaries of all the States/UTs vide D.O. letter dated 8.12.2011 from my predecessor with the request that these instructions may be circulated to all officials of the State Government for compliance.


2. A copy of the above instructions dated 1st December, 2011 is again enclosed. It is once again requested that these instructions may be circulated to all officials of the State Government for compliance.

3. Some Members of Parliament have brought to the notice of this Department directly or through Lok Sabha / Rajya Sabha Secretariat that District level officials have not been showing them due regard and courtesy. This has also been raised in the recent meeting of the Committee on violation of Protocol Norms and Contemptuous Behaviour of Government Officers with Members of Lok Sabha constituted by the Hon'ble Speaker. It is, therefore, advised that implementation of the above mentioned instructions are to be periodically reiterated and reviewed in the Conference of District Magistrates / Collectors and Superintendent of Police of your States / UTs

4. You may please issue necessary directions to the district level officers and send a copy to this Department for its onward transmission to the Lok Sabha Secretariat, as desired by them.

With regards,

Yours sincerely,

 (P.K. Misra)

(By Name)

Chief Secretaries of all States / UTs

(AS per list)



सूचना
का अधिकार

Copy alongwith enclosures to:

1. Sh. Sanjay Kothari, Secretary, D/o Administrative Reforms and Public Grievances, Sardar Patel Bhawan, New Delhi with the request to make it as one of the Agenda Items for discussing in the Annual Chief Secretaries Conference.
2. Sh. V.R. Ramesh, Joint Secretary, Lok Sabha Secretariat (Privileges & Ethics Branch, Parliament House, New Delhi w.r.t. their O.M. No. 12/1/2012 CoPV dated 13.9.2012.
3. Sh. Alok Rawat, Secretary (Coordination), Cabinet Secretariat, New Delhi.

(Mamta Kundra)
Joint Secretary (Estt.)

